

Reference							Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn	Activity Reported	RAG rating	Direction of Travel
NIS	LAA	HCS	CP	BVPI	PAF	APA								
125			Yes				Achieving independence for older people through rehabilitation/ intermediate care	Adult Social Care		Establish baseline		Joint team established under single line management to ensure consistent approach. Baseline being established in-year.	<b>G</b>	
131			Yes				Delayed transfers of care from hospitals per 100,000 population aged 18+	Adult Social Care		Establish baseline		Replacement for PAF D41. Department of Health will provide the baseline. The Council has an exemplary record: no delays due to adult social care and no reimbursements therefore payable.	<b>G</b>	
136	Yes		Yes				People supported to live independently through social services (all ages) per 100,000 population	Adult Social Care	3,095	3,793	2,550	Measurement during the year includes only activity recorded on the client index database. Other services added at the year end will see the actual recorded value improve. The current reported activity is in line with expected results for the time of year.	<b>A</b>	△
139		18a-c					The extent to which older people receive the support they need to live independently at home	Adult Social Care		Establish baseline		To be collected through the Place Survey	<b>G</b>	
			Yes	53	C28		The number of households receiving intensive home care per 1,000 population aged 65 or over	Adult Social Care	7.5	9	7.5	Compared to 6.7 at same period last year.	<b>A</b>	△
				54	C32		Older people helped to live at home per 1,000 population aged 65 or over	Adult Social Care	81.3	83	58.5	Compared to 51.08 at same period last year.	<b>G</b>	△
			Yes		C72		Reduction in the number of new admissions to residential care	Adult Social Care	53.2	55	12.4	Compared to 17.24 at same period last year.	<b>G</b>	△
			Yes				Local indicator: Number of people using Telecare	Adult Social Care	571	625	553		<b>R</b>	▽
			Yes				LPSA indicator: The gap between the percentage of people 65 and over using home care services provided through Social Care, and people 65 and over who directly purchased services using Direct Payments, who report being satisfied with the help they received from Herefordshire Social Care and perfection (100%)	Adult Social Care	58% (2006 survey)	66%		Action plan in place to maximise out-turn at point of final survey in early 2009. Includes <i>Spotlight on Services</i> newsletter and DVD: <i>Putting People First</i>	<b>A</b>	